



Does Anyone Really Know What Time It Is?

Presented by Lisa Hagemann

Understanding Time Systems Creates Successful
Engineering Teams

Are You Polychronic?

Maybe your Monochronic



NS1.



Lisa Hagemann

Senior Engineering Manager, NS1



Pickleball playing technologist,
gardener and foodie.

Twitter: @lhagemann

LinkedIn: /in/lhagemann

Definitions



Chronemics

the study of human tempo as it relates to human communication and non-verbal communication



Monochronic time

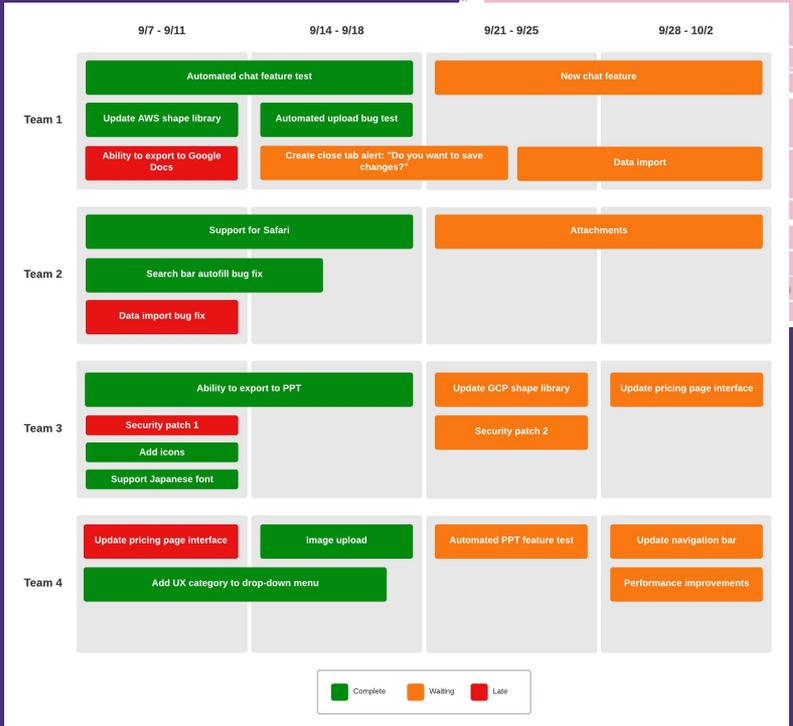
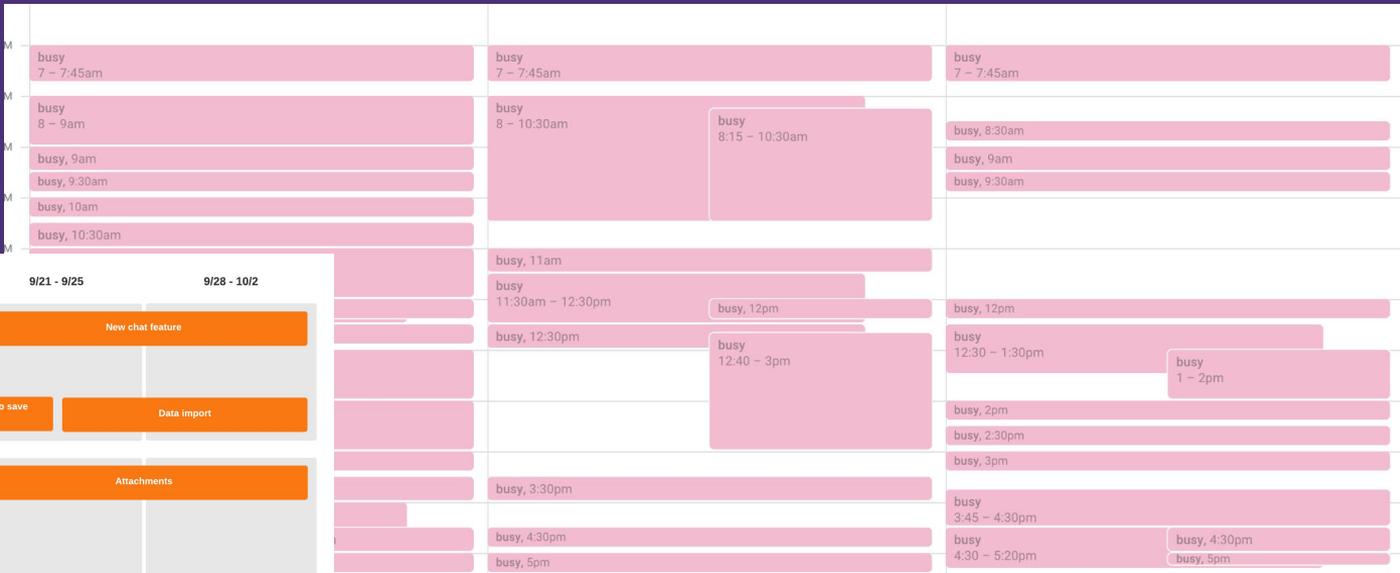
A monochronic time system means that things are done one at a time and time is segmented into small precise units. Under this system, time is scheduled, arranged, and managed.

Polychronic time

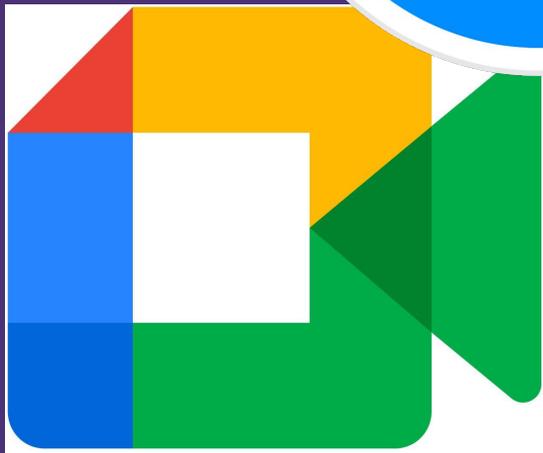
A polychronic time system is a system where several things can be done at once, a wider view of time is exhibited and time is perceived in large fluid sections.



Recognizing Polychronic and Monochronic Traits



How does these images make you feel?



BlueJeans
by Verizon

How about
these?





Photo by Andrea Piacquadio [pexels.com](https://www.pexels.com)

Monochronic Cultures/People

- do one thing at a time
- concentrate on one task
- take time commitments (deadlines, schedules) seriously
- are low-context and need information
- committed to the task

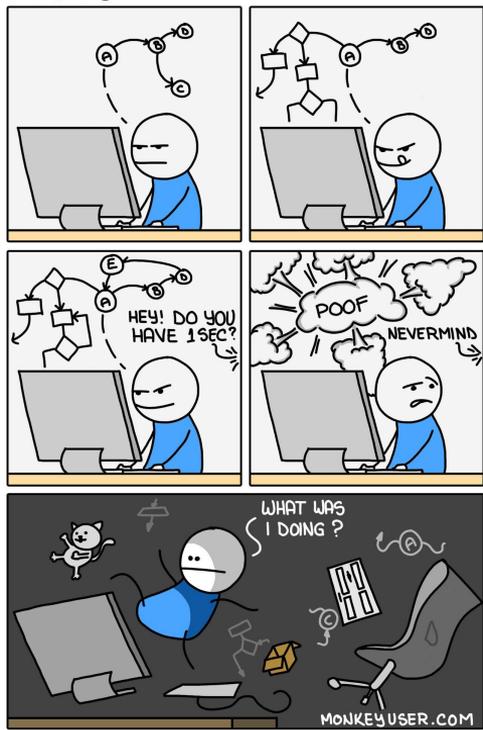


Photo by Keira Burton [pexels.com](https://www.pexels.com)

Polychronic Cultures/People

- do many things at once
- do not see interruptions or diversion as something to be avoided
- consider an objective to be achieved, if possible
- are high-context and already have information
- are committed to people and human relationships

FOCUS



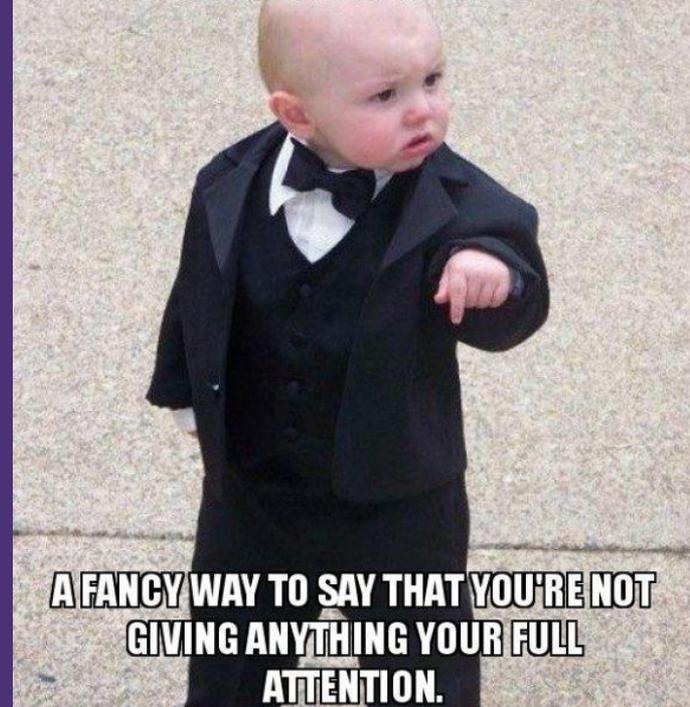
Misconceptions

Multitasking is not necessarily polychronicity

Hyper focus is not necessarily monochronicity

It's about your *Relationship* with time

MULTITASKING:



**A FANCY WAY TO SAY THAT YOU'RE NOT
GIVING ANYTHING YOUR FULL
ATTENTION.**

Characteristics

| Monochronic Cultures/People | PolyChronic Cultures/People |
|--|---|
| do one thing at a time | do many things at once |
| concentrate on one task | do not see interruptions or diversion as something to be avoided |
| take time commitments (deadlines, schedules) seriously | consider an objective to be achieved, if possible |
| are low-context and need information | are high-context and already have information |
| committed to the task | are committed to people and human relationships |
| adhere strictly to plans | change plans often and easily |
| are concerned about not disturbing others; follow rules of privacy and consideration | are more concerned with those who are closely related than with privacy |
| show great respect for private property; seldom borrow or lend | borrow and lend things often and easily |
| emphasize promptness | base promptness on the relationship |
| are accustomed to short-term relationships | have strong tendency to build lifetime relationships |

Building Better

Building Better

Recognizing

- Understand chronemic differences, and recognize the tendencies
- Encourage monochronic or polychronic behaviors when appropriate

Avoid Generalizing

- Despite the introduction of mono and polychronic being about cultures; we are still working with individuals

Asynchronous Work

- Consider chronemic differences as another rationale for asynchronous work
- A set of agreed upon guidelines allows both our polychronic and monochronic team members to work as is best for them

Fit to the task

- The strengths of different chronemic ways should be considered when assigning tasks
- Don't have your polychron responsible for Project Planning!



Thank You!!!

Understanding relationships with time will help
improve team relationships

Keep chronemic differences in mind

Build better communication and reduce friction