# Influencing your company's culture

from the driver's seat



#### Hi! I'm Sarah

From Brazil  $\rightarrow$  Portugal  $\rightarrow$  Germany  $\rightarrow$  Netherlands

 $\begin{tabular}{ll} Work \ GoEuro \rightarrow N26 \rightarrow GetYourGuide \rightarrow Tier \\ Mobility \rightarrow Adyen \\ \end{tabular}$ 

Likes Coconut water at the beach; Cycling; Family time

Dislikes Constant rain





#### Welcome to TechHarbor Innovations!

#### Innovation at the Core

We thrive on innovation, constantly pushing boundaries to create cutting-edge solutions that redefine possibilities and drive progress.

#### Collaborative Synergy

We believe in the power of collaboration. Through teamwork and shared goals, we amplify our impact, turning challenges into opportunities for collective success.

#### Customer-Centric Excellence

Customer success is our success. We are passionately committed to delivering exceptional value, understanding our customers' needs, and exceeding expectations.

#### Diversity Fuels Brilliance

We celebrate diversity as a source of strength. By embracing varied perspectives and backgrounds, we foster an inclusive culture that sparks creativity and fuels our collective brilliance.







### Your teammates are engaging in a hearty game of finger-pointing. What do you do?

A: Pretend not to see it

B: Delegate it

C: Blame someone else

D: Blameless Culture







# Reward the behaviours you want to see

### Avoid bias during performance reviews

### Call out bad behaviour immediately

### Shape your team's tone

### Take the time to meet people

### ... and keep it going!

### Champion your values

### Keep your finger on the pulse

#### Plant a seed



## Thank you!

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