



~~Relationships
Context
Time~~

Friday

DECEMBER

12



December



MOVIE



“We want to hire you for something else that’s urgent.”



GNP - straight from the web site

**Find,  Review, and  Support
Nonprofits  with Confidence**

GreatNonprofits is the leading platform for community-sourced stories about nonprofits. Over 1.8 million nonprofits and charities for donors, volunteers and funders.

GNP - December Issue



Implications & Risks







Two of my many beliefs

1. Feel the emotion and do it anyway.
2. You may be disappointed if you fail,
but you are doomed if you don't try.

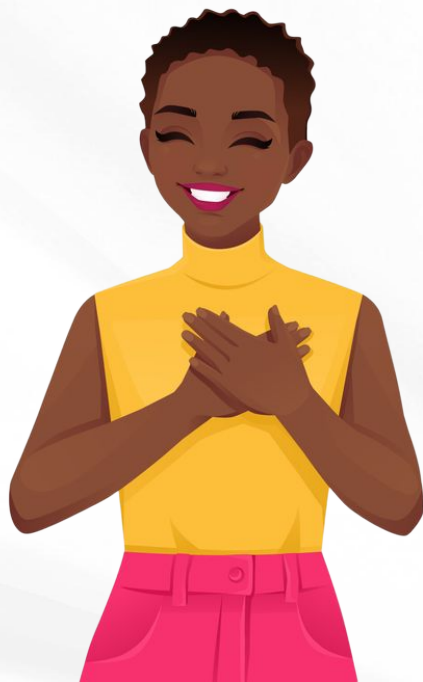




Cold Start

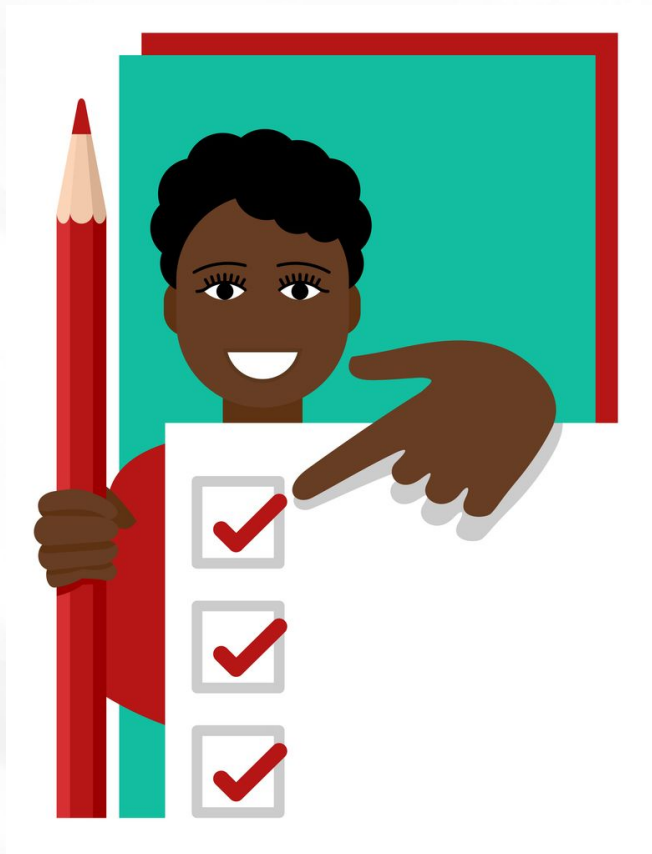


Crisis





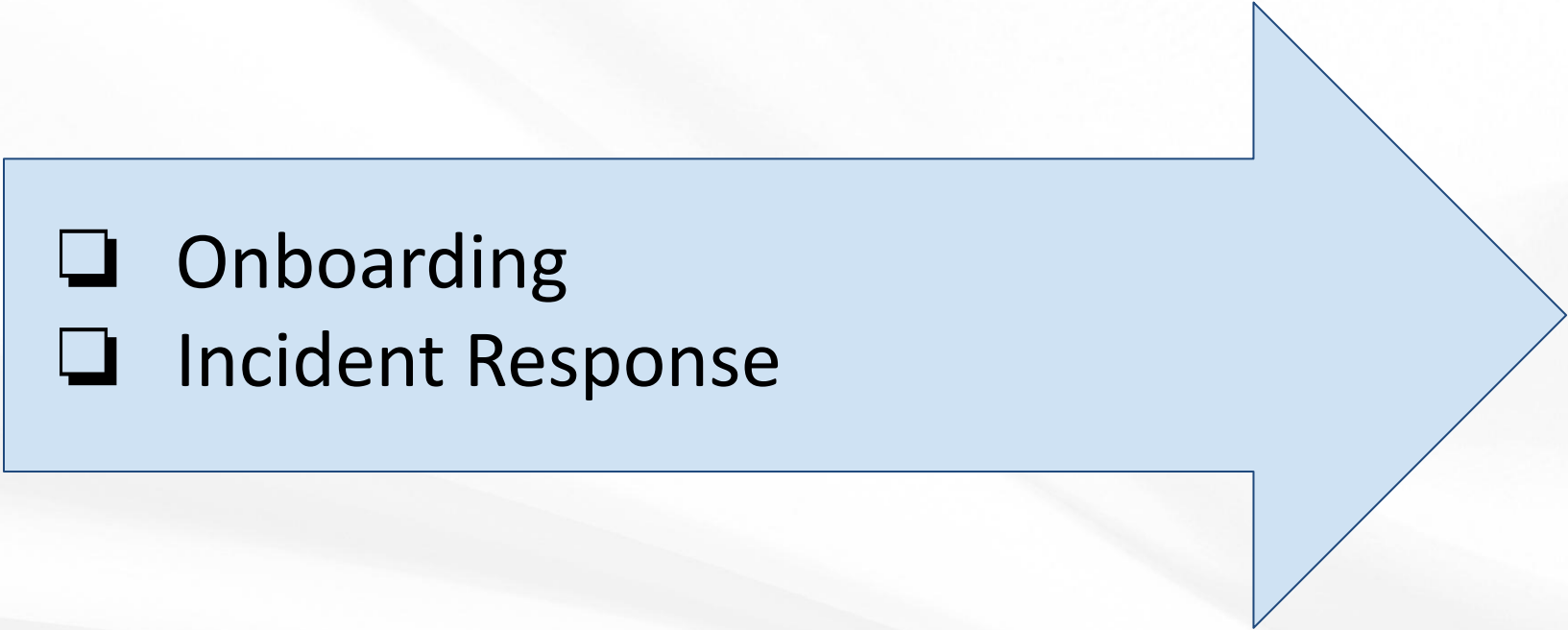




Identified real scope



Onboarded along with incident response

- 
- ❏ Onboarding
 - ❏ Incident Response

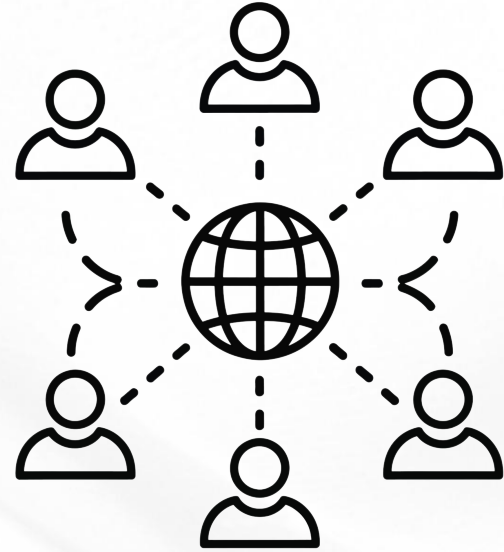
Identified all players

GNP - global

Dev firm - in India

Bookkeepers

PayPal Giving Fund (**PPGF**) and **PayPal**



Got access ASAP and safely



Got access ASAP and safely



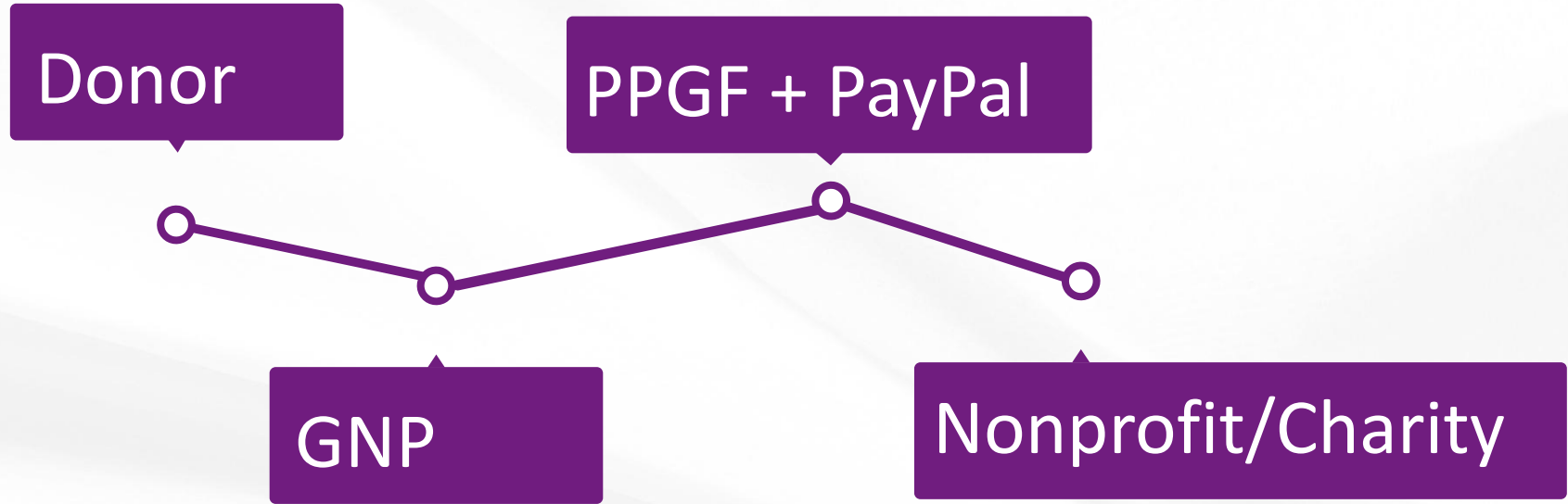
Onboard through people, not just docs



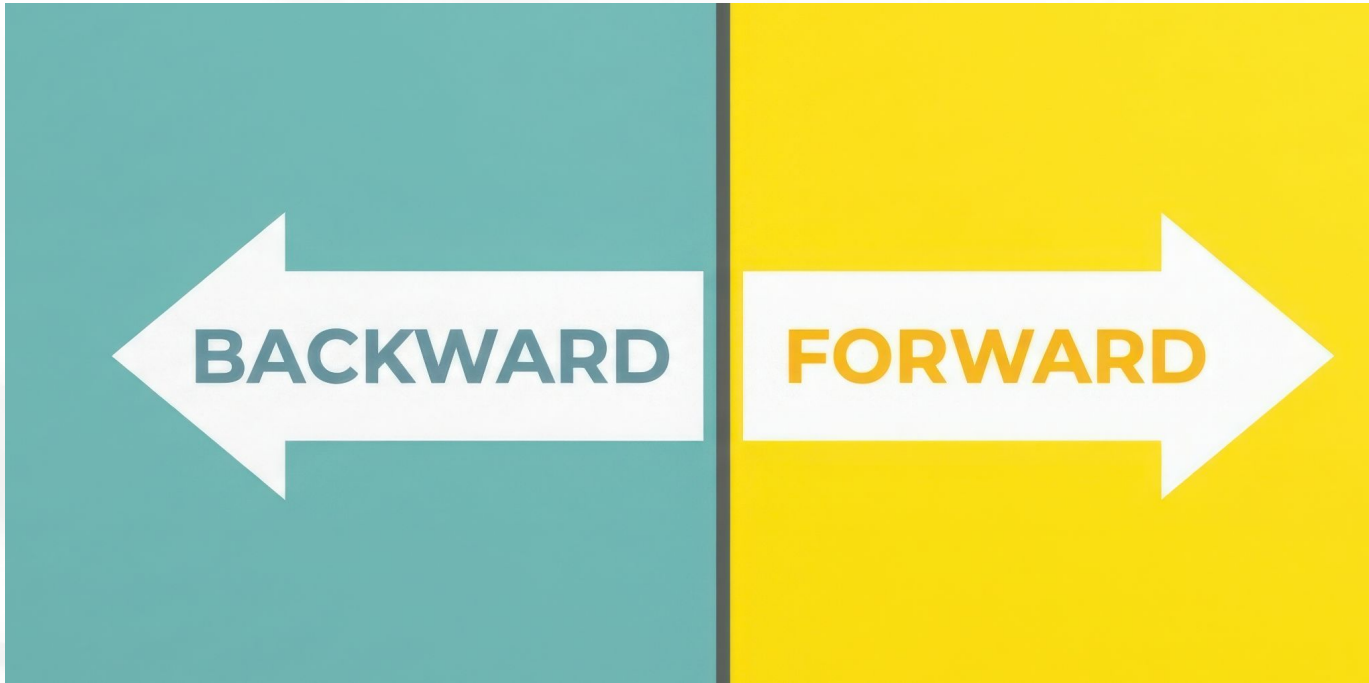
Build Trust, Set Aside Fear



Really understood the end to end flow



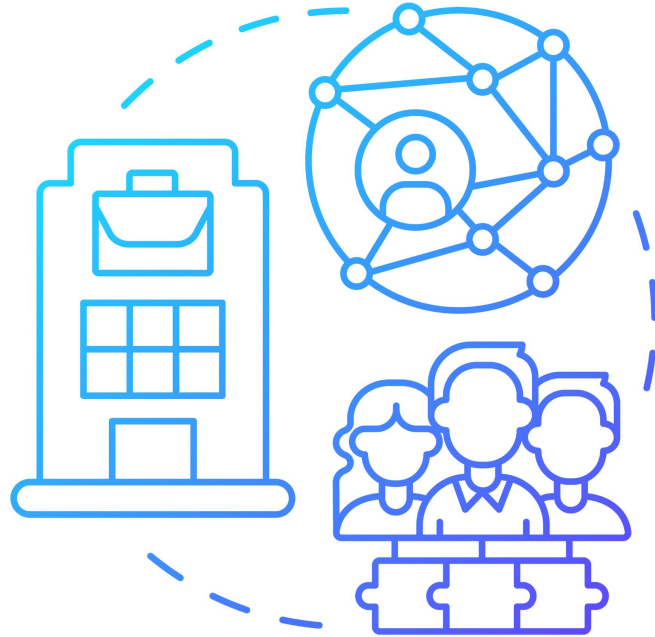
Forward and Backward Fixes Needed



Ownership and Trust



Not Overstepping





Balance sync with async



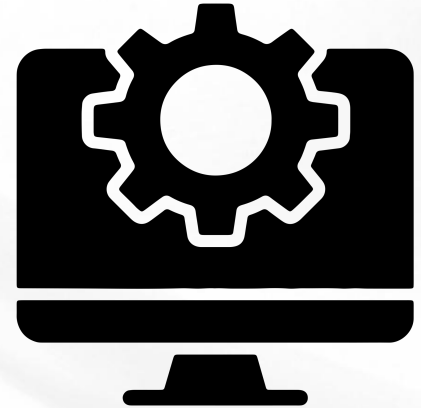
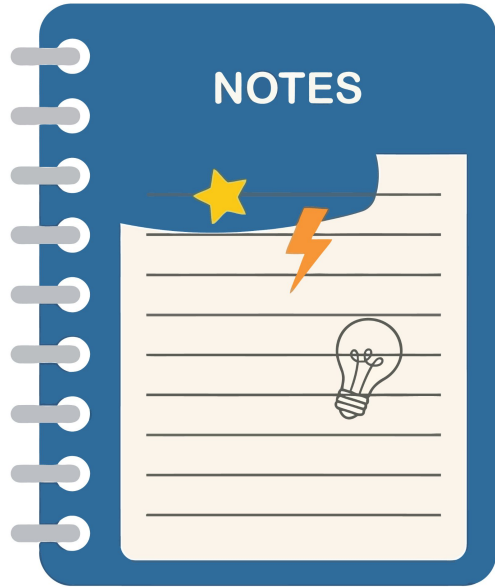


Effective communication processes



Retro: My Setup

Check your setup and tools
before day one.



Prioritization and Focus

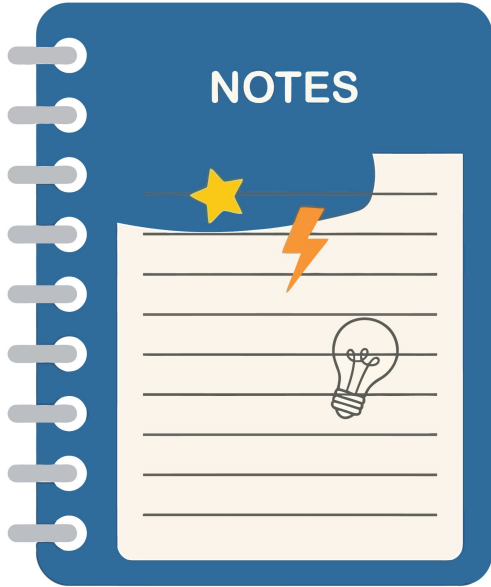


Fix the landing before fixing the plane.

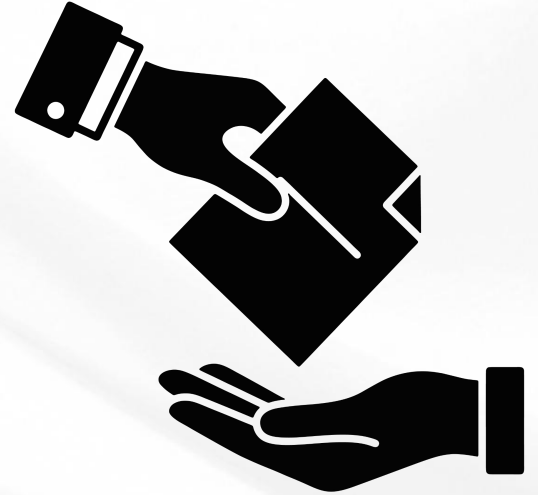
Turn a vendor into a partner



Retro: Handoffs



Handoffs are reset points.



Donations disbursed!



New Year New Problem?

From PayPal:
Account Limited??



New Year New Problem?

From PayPal:
Account Limited??



Boomie stepped in as a Fractional CTO during a critical period for our organization and quickly brought clarity, structure, and calm to a very complex situation.

From CEO



All LinkedIn members

Takeaways: Getting Oriented

Identify real scope

Identify players and owners

Really understand the flow

Onboard ***along with*** incident response

Onboard through people, not just docs

Takeaways: Operating

Prioritization and focus

Own it, within authority

Keep the boat moving

Get access, quickly and safely

Turn a vendor into a partner

Trust at the speed of urgency.

Do it afraid if you must.

